



URGENT MEMORANDUM

To: Chief Financial Officers – All Hospitals

From: Dennis N. Phelps – Deputy Director-Audit & Compliance

Re: Correction of Patient Complaint Mailbox - House Bill 915

Date: June 21, 2021

The mailbox address for patient complaints cited in my memorandum of June 14, 2021, attached, was incorrect. There was a typographical error. The correct email address for patient complaints is (hscrc.patient-complaints@maryland.gov).

If you have any questions, you may contact me at dennis.phelps@maryland.gov.

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